



CSI Data Quality Improvement

Webinar #16: Support, Training, Documentation, Out of County Services, FAQs, and using the Help Desk

Summary: This webinar will be a review of DHCS available resources for Support, Training, and Documentation, including a review of frequently asked questions and how to use the Help Desk. In addition, this webinar will cover how to report out of county services. There appears to be some discrepancies in how out of county services are reported. We will review best practices for reporting out-of-county services, including what should be reported and by whom in order to demystify this process. We hope all counties will find this webinar valuable and informative.

Specific counties who may benefit:

Alameda	Del Norte	Kings	Modoc	Riverside	San Mateo	Stanislaus
Alpine	El Dorado	Lassen	Mono	Sacramento	Santa Barbara	Sutter Yuba
Amador	Fresno	Los Angeles	Monterey	San Benito	Santa Clara	Tehama
Butte	Glenn	Madera	Napa	San Bernardino	Santa Cruz	Tri City
Berkeley	Humboldt	Marin	Nevada	San Diego	Shasta	Tuolumne
Calaveras	Imperial	Mariposa	Orange	San Francisco	Siskiyou	Ventura
Colusa	Inyo	Mendocino	Placer	San Joaquin	Solano	Yolo
Contra Costa	Kern	Merced	Plumas	San Luis Obispo	Sonoma	

Who should attend?

- Clinicians
- Administration
- Data analyst
- EHR vendors
- IT
- Billing/accounting staff
- Quality assurance

Topics to discuss:

- Support
- Training
- Documentation
- Out of County Services
 - o Who should report?
 - o What should be reported?
 - o Best practices
- FAQs
- Using the Help Desk



Thursday, May 17th 1-3pm

Presenters from MHDATA and DHCS