



CSI Data Quality Improvement

Webinar #10: Echo ShareCare

We will be exploring common issues in using the EHR and brainstorm solutions that can easily be implemented. Hopefully all that attend can benefit!

Summary: Some EHRs using Echo ShareCare experienced issues with the system upgrade to accommodate ICD-10. As a result, several submitting entities submitted files which generated large numbers of fatal service record errors relating to diagnoses and medical condition fields.

Specific counties who may benefit:

Lassen Marin Mono Santa Barbara

Who should attend?

- Clinicians
- Administration
- Data analyst
- EHR vendors
- IT
- Billing/accounting staff
- Quality assurance

Topics to discuss:

- Common issues with Echo ShareCare
- Upgrade to ICD-10
- Non-fatal errors
- Unresolved fatal errors
- Lower client counts
- Mode 15 Services
- Mode 5 Drops



Thursday, April 5th 1-3pm

Presenters from MHDATA and DHCS