



DCR Data Quality Improvement

Webinar #5: System Issues: Timeouts, logging into a separate system, push notifications of assessments due, clients switching programs, etc.

From the Data Quality Reports, there were 281 potential DCR data quality issues identified for follow up for 58 of 59 submitting entities. This webinar will be useful because it addresses a variety of issues related to submission of DCR data as well as entering clients into the database.

We hope that all counties invited will benefit!

Summary: The DCR system times out and data is lost. Several submitting entities complained about the DCR timing out and losing information from forms which were partially completed. Data is difficult to correct. Some data on the PAF is locked once entered, and KETs cannot be deleted. XML submitting entities require training or guidance on batch submission to correct errors. CSI number often does not match, causing PAF assessments to remain pending and confusing users. Due to the various issues and lag time with CSI data reporting, DCR partners frequently do not match to a CSI partner. There are several outstanding issues related to reestablished partners for XML counties. One submitting entity noted that partners who are reopened after 365 days are not being accepted in the DCR system.

Specific counties who may benefit:

| | | | | | | |
|--------------|-----------|-------------|----------|-----------------|---------------|------------|
| Alameda | El Dorado | Lake | Modoc | Riverside | San Mateo | Sonoma |
| Amador | Fresno | Lassen | Mono | Sacramento | Santa Barbara | Stanislaus |
| Berkeley | Glenn | Los Angeles | Monterey | San Benito | Santa Clara | Tehama |
| Butte | Humboldt | Madera | Napa | San Bernardino | Santa Cruz | Tri-City |
| Calaveras | Imperial | Marin | Nevada | San Diego | Shasta | Tulare |
| Colusa | Inyo | Mariposa | Orange | San Francisco | Sierra | Tuolumne |
| Contra Costa | Kern | Mendocino | Placer | San Joaquin | Siskiyou | Ventura |
| Del Norte | Kings | Merced | Plumas | San Luis Obispo | Solano | Yolo |

Who should attend?

- Clinicians
- Administration
- Data analyst
- EHR vendors
- IT staff
- Billing and accounting staff
- Quality assurance

Topics to discuss:

- Timeouts
- Logging into a separate system
- Push notifications of assessments due
- Clients switching programs
- Reestablished partners with XML counties



Thursday, December 7th 1-3pm

Presenters from MHDATA and DHCA