



DCR Data Quality Improvement

Webinar #2: Issues with the PAF and usability of forms

53 of 59 Submitting entities experienced potential issues with identifying baseline data for partners on PAF. This webinar will be useful because it addresses a variety of issues related to filling out PAF forms as well as submitting them. We hope that all counties invited will benefit!

Summary: The ability to identify an issue upon entry establishes a baseline from which to improve. Some staff are very skilled at completing the PAF to capture issues for partners, while it is likely that others are not. The PAF form is long and burdensome and staff complain that they have very little time to complete the form, that its layout is burdensome, and that the choices on the form are ambiguous or not always appropriate for their partners. Another issue is that mistakes made on the form are difficult or impossible to correct.

Specific counties who may benefit:

Amador	Fresno	Lassen	Mono	San Benito	Santa Clara	Sutter-Yuba
Berkeley	Glenn	Los Angeles	Monterey	San Bernardino	Santa Cruz	Tehama
Butte	Humboldt	Madera	Napa	San Diego	Shasta	Tri-City
Calaveras	Imperial	Marin	Nevada	San Francisco	Sierra	Trinity
Colusa	Inyo	Mariposa	Placer	San Joaquin	Siskiyou	Tulare
Contra Costa	Kern	Mendocino	Plumas	San Luis Obispo	Solano	Tuolumne
Del Norte	Kings	Merced	Riverside	San Mateo	Sonoma	Ventura
El Dorado	Lake	Modoc	Sacramento	Santa Barbara	Stanislaus	Yolo

Who should attend?

- Clinicians
- Administration
- Data analyst
- IT
- Billing/accounting staff
- Quality assurance

Topics to discuss:

- Timeout
- Staff Training
- Length and layout of form
- Correcting mistakes on form



Presenters from MHDATA and DHCS

Thursday, November 9th 1-3pm