



DCR Data Quality Improvement

Webinar #1: DCR Kick-Off

Requirements, best practices, training, staff turnover, approver status, help desk

To kick off our DCR Webinar series, we are providing this session to discuss several common issues. We will discuss a variety of topics from training staff to managing partnerships to interacting with the DCR Help Desk. We hope that all counties invited will benefit!

Summary: This webinar hopes to outline a few best practices related to FSP data flow. All FSP staff should receive FSP training before working with partners, collecting data, entering data or submitting data. Other topics to be reviewed include: Data History, Partner Re-establishment, PAF collection, using forms to collect data, and performing data entry.

Specific counties who may benefit:

Alameda	El Dorado	Lassen	Monterey	San	Santa Clara	Tehama
Amador	Fresno	Los Angeles	Napa	Bernardino	Santa Cruz	Tri-City
Alpine	Glenn	Madera	Nevada	San Diego	Shasta	Trinity
Berkeley	Humboldt	Marin	Orange	San Francisco	Sierra	Tulare
Butte	Imperial	Mariposa	Placer	San Joaquin	Siskiyou	Tuolumne
Calaveras	Inyo	Mendocino	Plumas	San Luis	Solano	Ventura
Colusa	Kern	Merced	Riverside	Obispo	Sonoma	Yolo
Contra Costa	Kings	Modoc	Sacramento	San Mateo	Stanislaus	
Del Norte	Lake	Mono	San Benito	Santa Barbara	Sutter-Yuba	

Who should attend?

- Clinicians
- Administration
- Data analyst
- EHR vendors
- IT staff
- Billing and accounting staff
- Quality assurance

Topics to discuss:

- Initiating New Partnerships
- FSP Staff Training
- Managing Partners
- Collecting Data from Partner on Forms
- Data Entry
- Submitting Electronic Data to DCR
- DCR Help Desk
- Resetting passwords



- Achieving approver status
- Improvements to DCR support
- Training
- Staff Turnover
- Approver Status for new staff
- Creating resources for staff

Thursday, November 2nd 1-3pm

Presenters from MHDATA and DHCS