

Crown Towers Golden Ticket Promotion 2020

Terms and Conditions

1. By entering 'Crown Towers Golden Ticket Promotion 2020' competition ("Competition") you are agreeing to the following terms and conditions.
2. Instructions on how to enter, prize details and other information contained within the promotional advertisements and point of sale materials form part of these terms and conditions. By participating in this competition entrants agree to be bound by these terms and conditions.
3. The Promoter is West Australian Newspapers Limited of 50 Hasler Road, Osborne Park, WA 6017 [ABN 98 008 667 632].
4. The Prize Provider is Burswood Nominees Limited ABN 24 078 250 307 as trustee for The Burswood Property Trust ABN 35 491 389 282 trading as Crown Perth, Great Eastern Highway Burswood, Western Australia 6100.

Who Can Enter

5. The competition is open to all residents of Western Australia aged 18 years or older. Employees of West Australian Newspapers, their subsidiaries, their advertising agencies, participating newsagents & resellers of *The West Australian*, *The Weekend West* and *The Sunday Times* newspapers, and their immediate families are ineligible to enter. Immediate family includes spouse, defacto spouse, parent, natural or adopted child or sibling living under the same roof. In addition, people who are subject to Crown Resorts Limited's Gambling by Employees policy, spouse, partner, sibling, parent or children of executive team member of Crown Perth, people who are excluded from the property of Burswood Nominees Limited or who have been disqualified from any prior promotion or offer by Burswood Nominees Limited are ineligible to enter.

Competition Period

6. The Competition commences on Wednesday 11 March, 2020 at 00:00 AWST and concludes on Wednesday 11 March, 2020 at 23:59 AWST ("Competition Period")

How to Enter

7. To enter the Competition you must:
 - a) Purchase *The West Australian* newspaper during the Competition Period.
 - b) If *The West Australian* newspaper contains a "Golden Ticket", you are a Major Prize winner and must claim the Major Prize in accordance with Term 17 below.
 - c) If *The West Australian* newspaper contains a "Try Again" ticket, you are eligible to enter the draw for a Second Tier Prize by visiting www.thewest.com.au/goldenticket and submitting the required personal details.
8. All entries for a Second Tier Prize must be entered online by Wednesday 11 March, 2020 23:59 AWST. Any entries received outside the Competition Period for whatever reason including but not limited to server or technical issues on the part of the Promoter will not be accepted.
9. Entrants for Second Tier Prizes can enter only once. Any entrants found to have entered more than once, will have their subsequent entries invalidated.

Prizes

10. Competition prizes consist of:
Golden Ticket Prize

5 x Major Prizes

- Each Major Prize includes:
 - 2 x nights' accommodation at Crown Towers Perth in one Premier King room that must be booked and taken by 30 June 2020 for a maximum of 2 adult guests
 - Access to Crystal Club for 2 adult guests during the stay
 - Valet parking for one vehicle during the stay
 - RRP \$1350.00 per package // \$6750.00 in total value for all 5 prizes

Second Tier Prize

45 x Second Tier Prizes

- 25 x \$50 Vouchers for TWR
- 10 x \$100 Vouchers for Epicurean
- 10 x \$100 Vouchers for Crown Spa

11. Prizes are subject to additional terms and conditions imposed by the Prize Provider. These conditions are at the discretion of the Prize Provider, and will be fully communicated to the winners upon announcement. West Australian Newspapers do not take any responsibility for the placement of these conditions.
12. The Promoter can amend the list of prizes at any time without having to communicate the amendments.
13. Any additional costs incurred as a result of receiving the prize will be at the expense of the winners unless stated otherwise.
14. The prize must be taken as stated and is non-transferable, not exchangeable and not redeemable for cash.
15. All prizes are the responsibility of the winners and will not be replaced under any circumstances.
16. Each person can win one prize only from the prize list. Upon being drawn as a Second Tier prize winner the entrant is there after ineligible to win any other prize.

Prize Claims

17. To claim a Golden Ticket Prize (Major Prize), entrants must telephone the Promoter via Subscriber Services on 9482 9191 and state the verification code on their Golden Ticket. Major Prize winners will be provided with a Gift Voucher that must be provided to, and validated by, the Prize Provider upon booking. Major Prize winners must provide the Golden Ticket and photographic ID (a current driver's license or passport) with them to collect the prize or they must submit in writing if they nominate for someone else to collect the prize for them.
18. To claim a Second Tier Prize, the Second Tier Prize Winners will be contacted via email, mail or telephone and must verify their details over the phone. Second Tier Prize winners will have to collect Second Tier Prizes from West Australian Newspapers office at 50 Hasler Road, Osborne Park WA 6017 or prizes mailed to them, as instructed by or arranged with the Promoter. Winners can choose to have the prize mailed however will be liable for the postage cost from the Promoter.
19. The prize must be taken as stated and is non-transferable, not exchangeable and not redeemable for cash.
20. All prizes are the responsibility of the winners and will not be replaced under any circumstances.
21. Each person can win one prize only from the prize list. Upon being drawn as a prize winner the entrant is there after ineligible to win any other prize.

Second Tier Prize Draw

22. The draw for Second Tier Prizes will take place on Thursday, March 12 2020, 10:00 AWST.
23. The competition draw will take place at the Promoter's premises, Newspaper House, 50 Hasler Road, Osborne Park.
24. The winners will be the first valid entries drawn at random at the Promoter's premises. The winning entries will be validated. If the entry is not a valid entry, a redraw will be conducted.
25. Second Tier Prizes will be assigned at random, once forty five (45) validated winners have been drawn.

26. The winners will be notified via email, mail or telephone within 7 working days after the draw. If the prize(s) are unclaimed after one month from the date of the original draw, the Promoter will redraw until all the prizes have been claimed.
27. The Promoter reserves the right, at any time, to verify the validity of winners (including a winner's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
28. Only the persons drawn at random will be identified as prize winners. Prizes will not be awarded to any name other than the person drawn as the winner.
29. If the prize is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value.
30. The prize winners and their nominated companions agree they will not sell or otherwise provide any interview or information and/or photographs in relation to the competition to any media or other organization.
31. Winners first initial and last names will be posted on thewest.com.au three weeks post the draw date.

No Liability

32. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability to proceed with the Competition on the dates and in the manner described in these terms and conditions, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter may in its absolute discretion cancel the Competition and recommence it from the start on the same conditions, subject to state government legislation.
33. West Australian Newspapers Ltd, Prize suppliers and their associated agencies and companies, including the Prize Provider, take no responsibility for prizes damaged or lost in transit, or late, lost or misdirected mail.
34. West Australian Newspapers Ltd, Prize suppliers and their associated agencies and companies will not be liable for any misadventure, accident, injury, loss (including but not limited to consequential loss) or claim that may occur:
 - 1.1 during the entry process or the draw;
 - 1.2 in the participation, acceptance or use of any element(s) of the prize;
 - 1.3 as a consequence of late, lost or misdirected mail;
 - 1.4 due to the broadcast of any program relating to the Competition or the publication of any material, including any statements made by any compere, staff member, journalist, other entrants or any other person;
 - 1.5 arising from or related to any problem or technical malfunction of any telephone network, internet connection, thewest.com.au/competitions website outage or lines or mobile communications network related to or resulting from participation in this promotion.

35. West Australian Newspapers Ltd, Prize providers, associated agencies and companies assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of entries, and reserves the right to take any action that may be available, subject to state government legislation.
36. If for any reason the Competition is not capable of running as planned, due to causes including but not limited to tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of the Promoter and/ or Prize provider which corrupt or affect the administration security, fairness, integrity or proper conduct of the Competition, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the Competition, subject to state government legislation.
37. By entering the competition, and by collecting a prize, the prize winner acknowledges and accepts that driving, travel and any other activities comprising the prize, are inherently dangerous and may result in death, injury, incapacity, damage to property or other losses. The Promoters and Prize Provider are not responsible for any acts of god, such as adverse weather conditions or industrial action or civil commotion that may occur whilst the prize winner is travelling. It is the responsibility of the prize-winner to enquire about local issues and conditions at destinations prior to travel.
38. The Promoters reserves the right to reasonably amend or vary these terms and conditions at its sole discretion, orally or in writing, subject to state government legislation.
39. Regardless of anything else in these conditions, nothing in these conditions excludes, restricts or modifies the application of Consumer Laws or the exercise of any rights or remedies you may have under Consumer Laws where any such exclusion, restriction or modification would contravene Consumer Laws. "Consumer Laws" refers to the Australian Consumer Law under Schedule 2 of the Competition and Consumer Act 2010 (Cth), the Australian Consumer Law and Fair Trading Act 2012 (Vic), and any applicable similar consumer protection laws in the states and territories of Australia that mirror the provisions of the Australian Consumer Law.

Privacy

40. West Australian Newspapers Limited (ABN 98 008 667 632) and its related entities ("WAN"), are collecting your personal information for the purpose of conducting and promoting this Competition, including for the purpose of identifying and notifying winners and understanding our audiences. WAN will otherwise handle your personal information in accordance with Seven West Media's Privacy Policy which contains information regarding how you can access your personal information, correct it and/or make a complaint about our handling of your personal information. Seven West Media's Privacy Policy is available at http://info.thewest.com.au/documents/WAN_PrivacyPolicy.pdf. By providing your personal information, you agree to the terms of this Privacy Policy. Without limiting the foregoing, WAN may disclose the entrant's personal information to their related entities, business partners and external service providers for research and profiling purposes as well as other purposes reasonably related to the entrant's relationship with them. In addition, by entering this competition, you consent to WAN using your personal information for the purpose of WAN entities sending you information regarding programs, products and services available through them and/ or through their business partners, and to WAN from time to time sharing your personal information with carefully selected business partners for the purpose of them sending you such information directly. We will always provide you with the ability to opt out of those communications.

41. If an Entrant does not want their details to be used for the purposes stated in clause 29. they must write to The West Australian by email to privacy@wanews.com.au or post to Privacy Officer, GPO Box D162, Perth WA 6840 and West Australian Newspapers Limited will ensure that the details are not used for that purpose.
42. It is a condition of entry that all prize winners agree to have their name, photo, video and suburb published for publicity purposes if required. By participating in this competition, participants signify their acceptance of all conditions and the requirement to participate in promotional activity if required.

General

43. The Promoter's decision on all matters related to this competition is final and cannot be contested. No correspondence will be entered into. The Promoter's reserve the right to limit entry or amend rules if considered necessary without notice.
44. The Promoter is not responsible for any data or other information related to this competition that may be lost, damaged as a result of any computer software or hardware malfunction. Any issues occurring as a result of computer problems will be rectified as quickly as possible.
45. Any costs of using and accessing the Website via a mobile phone, tablet or other devices will be dependent on the entrant's individual mobile and internet service provider. The Promoter is not responsible for any costs associated with any mobile, telephony, internet access and usage. The Promoter is not responsible for any other costs associated or incurred as a result of the entrant's entry into the Competition.
46. All entrants release from, and indemnify the Promoter and the Prize Provider against all liability, cost, loss or expense arising out of acceptance of any prize(s) or participation in the competition including (but not limited to) loss of income, personal injury and damage to property and whether direct or consequential, foreseeable, due to some negligent act or omission or otherwise.
47. The Promoter accepts no responsibility for any tax implications that may arise from the prize winnings. Independent financial advice should be sought by the winner.
48. The Promoters reserve the right to disqualify any individual who the promoters believes have breached any of these terms and conditions, or engaged in any unlawful or other improper misconduct. The Promoters have legal rights to recover damages or other compensation from such an offender.
49. The Promoters may, subject to State Regulations, terminate this competition at any time at its absolute discretion without liability to any contestant or other person.
50. On completion of the prize draw, all entries will be stored for a minimum 12 month period at The West Australian. This is a mandatory requirement of the Gaming and Wagering Commission Act 1987.