

BOSCH BLUE CREW PROMO FAQs- Bunnings Bonus Radio 2017

REDEMPTION	
QUESTION	ANSWER
I'm having trouble uploading my invoice. What do I do?	Ensure you have selected an option for each drop down box and ticked all the relevant boxes. The system will not accept the same invoice number twice for the same redemption. However, eligible receipts can be used for other promotions if applicable
What if my kit was purchased over two different invoices?	As stated in the terms & Conditions, in order to be eligible to redeem a prize, purchases must be made in one transaction.
I had to purchase tools from two different stores, am I still eligible?	As per the Terms and Conditions, purchases must be made in one transaction.
My invoice date is outside of the promotional dates, am I still eligible?/ Can I still redeem after the redemption is closed?	As per the Terms and Conditions, only those who have made a purchase within the promotional dates are eligible. The promotion commences for purchases on 20/09/2017 and concludes for purchases at 23.59 AEST on 31/10/2017. Claims open on 16/09/2017 and close at 23.59 AEST on 14/11/2017 (Claim Period)
Can I make my purchases anywhere to be eligible for this redemption?	No. The promotion is only valid at Bunnings stores. You will need to select the store from the drop-down list provided when entering.
PRIZES	
QUESTION	ANSWER
What am I eligible for?	If you spend \$350+ on the Bosch Blue 18V Cordless range from any Bunnings store within Australia or, you can redeem a 18V Soundboxx Radio.
What does *At participating dealers mean?	As per the Terms and Conditions, a purchase must be made at a Bunnings store in this promotion. See the Terms and Conditions link on the homepage.
How long will it take to get my prize?	As per the Terms and Conditions, your prize will be sent to the address provided on the entry form – Deliveries will be made between October to December 2017 after the claim is processed.
Once I submit my redemption, how do I know if I will receive my prize?	All successful redemptions will receive email confirmation notifying you of your success and an expected date of arrival of your prize.
What If I haven't received an email after a few weeks?	It is vital that you use your correct email address so that Bosch Promotions can communicate with you. Please allow 1 Week for communication if you have emailed the Bosch customer service inbox.
OTHER	
Any other enquiries?	please email : customerservice.pt@au.bosch.com