



PREPARE YOUR TRIP TO THE NETHERLANDS FROM CANADA

- Check your eligibility to travel [here](#)
- Check your passport validity
- Check [KLM website](#) for the latest updates
- Ensure there are no prohibited items in your bags
- Get a minimum of 3 masks

- Download the KLM app:
 - Check-in 30 hours before departure
 - Verify your flight status
- Check [quarantine regulations](#) at destination for travelers from Canada
- Before leaving your home, ensure you have no symptoms

Before your departure

- 48 hours before your flight, we'll send you everything you need to know about your trip
- Check local health regulations & authority guidelines

Carry-on bag essentials

- Passport
- Masks x3
- Alcoholic gel <100 ml
- Disposable tissues

- Arrive 3 hours before flight
- Wear your mask as soon as you enter the airport
- Only travelers holding same day travel tickets will be allowed entry into the terminal
- Some KLM Lounges are now open - Verify [here](#)

- A temperature check will be carried out at the security check point. Your temperature should be below 38°C. If it exceeds this value, you may be denied boarding. Customers who are deemed unable to travel will have their reservation postponed at no extra charge.
- Reach the boarding gate well ahead of closing time.

At YYZ/YVR/YYC/ YEG/YUL

- Bring & check (screening) documents
- Scan your own boarding pass
- KLM regularly cleans and disinfects all desks, self-service machine & lounges

During the flight

- Our aircraft are equipped with HEPA filters. These filters capture 99,99% of viruses and bacteria, including coronaviruses
- Every day, each KLM aircraft cabin is thoroughly cleaned, including all items and surfaces touched by passengers and crew, using approved disinfectants only
- Crew is wearing face masks. All aircraft are equipped with corona kits.

Some in-flight services have been modified:

- Onboard service and catering have been adjusted

Respect sanitary measures:

- Mask has to be worn at all times, except while eating. Masks must be replaced every 4 hours
- Wash your hands regularly with alcoholic gel or soap
- Avoid as much as possible walking in the aircraft and physical contacts
- Cough in your elbow and use disposable tissues

At Schiphol airport

- Continue wearing your mask
- After landing, the crew will urge all passengers to remain seated until those in front of them have left, before collecting their hand baggage and leaving the aircraft.
- Respect social distancing
- Please follow local guidelines upon arrival

Exit airport

- All transfer busses have limited capacity for your convenience

Quarantine is on a voluntary basis. If you have symptoms, the quarantine is compulsory and can be renewed on medical advice.

Please note:

Throughout the world, countries are opening up their borders very progressively and the situation may change rapidly. The authorities of some countries require passengers to fill in travel forms, quarantine on arrival, proof of a negative PCR-test or medical certificates. Passengers shall be responsible for all documentation required for their travel. They must ensure compliance with the requirements of the transit and destination countries' legal authorities in terms of immigration and border controls. Therefore, carriers cannot be held responsible in case of irregularities with travel documents.



PREPARE YOUR TRIP BACK TO CANADA FROM THE NETHERLANDS



Check your eligibility to travel [here](#)



Check your passport validity



Check [KLM website](#) for the latest updates



Ensure there are no prohibited items in your bags



Get a minimum of 3 masks



Download the KLM app:
- Check-in 30 hours before departure
- Verify your flight status



Download [ArriveCan](#) app to fill out your declaration form onboard



Have a plan (and address) for your mandatory 14-day quarantine in Canada

Before your departure



48 hours before your flight, we'll send you everything you need to know about your trip



Check local health regulations & authority guidelines

Carry-on bag essentials



Passport



Masks x3



Declaration form



Alcoholic gel <100 ml



Disposable tissues



Arrive 3 hours before flight



Wear your mask as soon as you enter the airport



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Avoid as much as possible walking in the aircraft and physical contacts



Cough in your elbow and use disposable tissues



Fill out your form on [ArriveCan](#) app. A QR code will be generated once completed



At YYZ/YVR/YC/YEG/YUL airport



Continue to wear your mask



After landing, the crew will urge all passengers to remain seated until those in front of them have left, before collecting their hand baggage and leaving the aircraft.



Respect social distancing



Use an automated access control terminal with your passport and displayed QR code on [ArriveCan](#) app. Information will be verified by a border agent. Your 14-day quarantine address will be required.



In Canada

Covid-19 symptoms or not, the Quarantine Act imposes self-isolation for a period of 14 days upon your return to Canada, in a place where you will have no contact with vulnerable people(+65 or with health issues).

- You must wear a mask during your ride between airport and that your quarantine address. No stopovers allowed.
- Ensure to make arrangements for someone to take care of your essential needs (grocery, medication) or make orders online.
- Limit your outside presence to your yard or balcony. No visitors allowed.
- Keep a distance of at least 2 meters between you and other people
- Check your health status. If you show symptoms, call a doctor.

If above instructions are not observed, you could be liable to 6 months imprisonment and/or \$750 000 fine. Checks are carried out to verify that the quarantine is respected.

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